

**CHAPTER 24 ACTIVITY**  
**Analyzing (continued)**

**LCD Flat Screen Television**

**Limited Warranty Coverage**

If product does not work properly because of a defect in materials or workmanship, the manufacturer will, for the length of the "warranty period" indicated below, which starts with the date of original purchase, at its option either (1) repair your product with new or refurbished parts, or (b) replace it with a new or refurbished product.

LCD TV Categories	PARTS	LABOR	SERVICE
Up to 20" (diagonal)	1 (One) Year	1 (One) Year	Carry-in or Mail-in
21" (diagonal) and larger			In-Home or Carry-in/ Mail-in

During the "Labor" warranty period, there will be no charge for labor. During the "Parts" warranty period, there will be no charge for parts. You must carry in or mail in your product during the warranty period. If nonrechargeable batteries are included, they are not warranted. This warranty applies only to products purchased and serviced in the United States or Puerto Rico. This warranty is extended only to the original purchaser of a new product which was not sold "as is." A purchase receipt is required for warranty service.

**In-Home or Carry-in Service**

For In-Home or Carry-In Service in the United States, call 1-800-FXL-CDTV or visit [www.fixitLCDTV.com](http://www.fixitLCDTV.com). In-Home service requires clear, complete and easy access to the product by the authorized servicer and does not include removal or re-installation of an installed product. It is possible that certain in-home repairs will not be completed in-home but will require that the product, or parts of the product, be removed for shop diagnosis and/or repair and then returned.

**Limited Warranty Limits and Exclusions**

Warranty **COVERS ONLY** failures due to defects in materials or workmanship, and **DOES NOT COVER** normal wear and tear, cosmetic damage, or making or retained images on the LCD panel resulting from viewing fixed images, damages which occurred in shipment; failures caused by products not supplied by the manufacturer; or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, improper maintenance, power line surge, lightning damage, modification, commercial use, rental use, service by a party other than an Authorized Servicer, or damage that is attributable to acts of God.

There are no express warranties except as listed under "Limited Warranty Coverage." The Manufacturer is not liable for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. All express and implied warranties, including the warranty of merchantability, are limited to the period of the limited warranty.

**CHAPTER 24 ACTIVITY**  
**Analyzing (continued)**

1. What parts and repair problems are covered?

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2. Are any expenses excluded from coverage?

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3. How long does the warranty last?

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4. What will you have to do to get repairs?

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5. What will the company do if the product fails?

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6. Does the warranty cover consequential damages?

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7. Does the warranty cover only the original purchaser as opposed to any owner within the warranty period?

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